



SPE/Green Chargers WARRANTY STATEMENT

Green Energy Concepts, Inc. warrants that products will be free from defects in material and workmanship, including software updates under normal use and service with proper maintenance for 27 months (30 Months for GREEN 2/4/6/8/X Series Chargers) from the manufacturing date indicated on the charger label. Green Energy Concepts, Inc. shall NOT be held liable or assume any responsibility for products damaged by improper handling or installation. This warranty is limited to the repair or replacement of the defective unit.

To accept the warranty claim, Green Energy Concepts, Inc. must receive written notice via email: info@geciproducts.net and jwagone@geciproducts.net that must include:

Model Number
Serial number
Manufacturing date
Charger Defect

Green Energy Concepts, Inc. will provide module for the request of Return Material Authorization, according to the procedure that will be also communicate from the After Sales Manager. Green Energy Concepts, Inc. will provide a RMA file in PDF to the customer/distributor that must be placed on the box in order to identify the product on shipment, and a copy also attached to the Delivery Note.

Within the warranty period, if requested by local distributor/customer Green Energy Concepts, Inc. could send the parts (modules, control boards, firmware updates) to the distributor/customer with the installation procedure for local update, free of charge.

If it will be not possible service the product locally, any other technical service/modification/reworking requested must be done by Green Energy Concepts, Inc. Service center located in I :

Green Energy Concepts, Inc.
5833 Orr Road Bldg 2
Charlotte, NC 28213

With shipment costs (to/from the service center) covered by the customer/distributor. If the service center will confirm the warranty status, service costs will be at GECI's expense. Any other issue related to misusing or damages of the product will be charged to the customer and considered out of warranty.

Green Energy Concepts, Inc. shall not be responsible for any incidental or consequential damages. Green Energy Concepts, Inc. responsibility is limited to the product itself. Green Energy Concepts, Inc. take no responsibility for any direct or indirect cost, losses or damages however incurred. Green Energy Concepts, Inc. reserve the right to make changes or improvements in design or manufacturing without assuming any obligation to change or improve products previously manufactured.